

Budget Now For Winter Bills

Budget Billing helps reduce seasonal swings in your gas bills by spreading costs more evenly throughout the year.

With Budget Billing:

- Your monthly payment is based on your average gas usage
- Your budget amount is reviewed periodically and may change based on usage or gas rates

Enrollment is available at no additional cost. You can leave the plan at any time, but your remaining account balance will be due in full.

Enroll at **peopleseaccount.com** or call **1-800-764-0111**.

Peoples Emergency Service:

1-800-400-4271

AVAILABLE 24/7/365

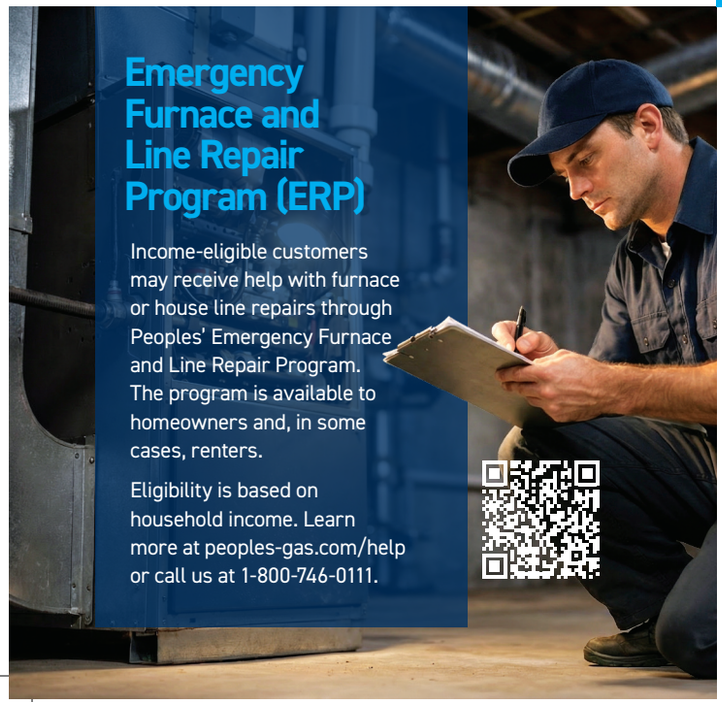
If you smell gas, suspect a leak, notice a damaged gas line or have carbon monoxide symptoms, leave the area immediately and call our emergency hotline from a safe location. When in doubt, call us right away.

Ask to See ID

Always ask to see ID before letting anyone into your home. Peoples employees carry a photo ID badge with their name and the Peoples logo, and typically drive Peoples-marked vehicles. If you have any questions or concerns, call Customer Service at **1-800-764-0111**.







Emergency Furnace and Line Repair Program (ERP)

Income-eligible customers may receive help with furnace or house line repairs through Peoples' Emergency Furnace and Line Repair Program. The program is available to homeowners and, in some cases, renters.

Eligibility is based on household income. Learn more at peoples-gas.com/help or call us at 1-800-746-0111.

PEOPLES™

1-800-764-0111 • peoples-gas.com

Individuals with Hearing Loss
Call 711 or **1-800-654-5988** TTY# **1-800-654-5984**

Connect with us

INSIDE

Keep Warm This Winter With Help From Peoples Programs!

November 2026

PEOPLES™

peoples-gas.com

PNG1126

If you or someone you know needs help paying their winter gas bills, please dial 1-800-400-WARM (9276) or visit PEOPLES-GAS.COM/HELP

CAP & LIHEAP

Peoples Customer Assistance Program (CAP)
is an affordable monthly payment plan, based on income, for customers who meet income guidelines.

Low Income Home Energy Assistance Program (LIHEAP)
is a federally funded assistance program used to help customers with their home heating needs.

2026-2027 INCOME GUIDELINES
Homeowners and Renters May Qualify When:

Household Size*	Gross Monthly Income	Gross Annual Income
1	$1,995	$23,940
2	$2,705	$32,460
3	$3,415	$40,980
4	$4,125	$49,500
5	$4,835	$58,020
6	$5,545	$66,540
7	$6,255	$75,060
8	$6,965	$83,580
For each additional person add	$710	$8,520

*All members of household regardless of age

DOLLAR ENERGY FUND

Dollar Energy Fund (DEF)
provides grants up to $500 to people with limited incomes who make a good faith payment toward their bills.

2026-2027 INCOME GUIDELINES
Homeowners and Renters May Qualify When:

Household Size*	Gross Monthly Income	Gross Annual Income
1	$2,660	$31,920
2	$3,607	$43,284
3	$4,553	$54,636
4	$5,500	$66,000
5	$6,447	$77,364
6	$7,393	$88,716
7	$8,340	$100,080
8	$9,287	$111,444
For each additional person add	$947	$11,364

*All members of household regardless of age

You Have A Choice

Pennsylvania customers can choose a state-licensed natural gas supplier or continue buying natural gas from Peoples. The Energy Choice Program lets you shop offers from state-licensed suppliers.



Before you switch, review the offer carefully and compare it with Peoples' current **Price to Compare (PTC)**, shown on your bill and updated quarterly at **peoples-gas.com/shopforgas**.

No matter who supplies your gas, Peoples will continue to deliver your natural gas and respond to emergencies.

Peoples Residential Price to Compare ("PTC") effective October 1 - December 31, 2026 is $3.57 per Mcf.



Introducing The New Intelis 250 Meter

Peoples is upgrading customer meters as part of our ongoing commitment to safety and reliability. The new Intelis 250 meter uses ultrasonic technology and is designed to provide an added layer of protection for your home.

What to know:

- The Intelis 250 meter can automatically shut off gas if it detects unusually high gas flow or extreme temperatures
- Meter replacements are completed at no charge to customers
- Installation takes less than an hour, with minimal service impacts
- After installation, a Peoples technician will perform a safety check and relight your appliances
- Once your new meter is installed, you will receive the same safe, reliable natural gas service you expect from Peoples

Request Your Meter Upgrade
Peoples-Gas.com/Meter