

Safety First

For Gas Appliances

Help protect your home and family by using and maintaining natural gas appliances safely.

DO NOT:

- Store gasoline, solvents, adhesives or other flammable materials near gas appliances or water heaters.

DO:

- Schedule regular inspections by qualified professionals
- Keep vents, registers and air openings clear so appliances have proper airflow
- Check your water heater temperature after service. Water above 125°F can cause severe burns
- Keep outdoor vents clear of snow, ice and debris, and never cover vent openings
- Install and maintain carbon monoxide detectors according to the manufacturer's instructions



Peoples Emergency Service: 1-800-400-4271

AVAILABLE 24/7/365

If you smell gas, suspect a leak, notice a damaged gas line, or have carbon monoxide symptoms, leave the area immediately and call our emergency hotline from a safe location. When in doubt, call us right away.

Ask to See ID

Always ask to see ID before letting anyone into your home. Peoples employees carry a photo ID badge with their name and the Peoples logo, and typically drive Peoples-marked vehicles. If you have any questions or concerns, call Customer Service at **1-800-764-0111**.



PEOPLESVIEW



1-800-764-0111 • peoples-gas.com
Individuals with Hearing Loss
Call 711 or **1-800-654-5988** TTY# **1-800-654-5984**

Connect with us



INSIDE

Your Keep Warm Checklist

September 2026



PNG0926



Introducing The New Intelis 250 Meter

Peoples is upgrading customer meters as part of our ongoing commitment to safety and reliability. The new Intelis 250 meter uses ultrasonic technology and is designed to provide an added layer of protection for your home.

What to know:

- The Intelis 250 meter can automatically shut off gas if it detects unusually high gas flow or extreme temperatures
- Meter replacements are completed at no charge to customers
- Installation takes less than an hour, with minimal service impacts
- After installation, a Peoples technician will perform a safety check and relight your appliances
- Once your new meter is installed, you will receive the same safe, reliable natural gas service you expect from Peoples



Request Your Meter Upgrade
Peoples-Gas.com/Meter

Your Keep Warm Checklist Don't Forget to Check These Boxes...

- ☒ **Dial: 1-800-400-WARM (9276)**
- ☒ **Apply for CAP**
 - An affordable bill based on household income.
 - Earn monthly credits to reduce your balance faster.
- ☒ **Apply for Dollar Energy Fund**
 - A grant that helps you pay your gas bill.
 - Opens for the 2026-27 heating season on October 1.
- ☒ **Learn about LIHEAP**
 - A federally funded grant program that provides a grant directly to your gas bill account.
 - Opens for the 2026-27 heating season in November.

Third Party Notification

Peoples' Third Party Notification program can give added peace of mind if you are ill, away from home for an extended time or helping care for someone else.

With this program, a relative, friend, clergyman or social service agency can receive a copy of past-due notices on your account. The third party can help arrange payment to keep service active but is not responsible for paying the bill.

To enroll

Download the form at
peoples-gas.com/my-account/pay-my-bill/options
or call Customer Service at **1-800-764-0111**

You Have a Choice



In Pennsylvania, you have the right to choose who buys and supplies the natural gas you use. Peoples is your normal supplier, unless you choose another state-licensed natural gas supplier for your home.

As your regulated gas utility, Peoples is legally obligated to purchase the most reliable supply of gas at the lowest possible cost. We pass that price directly to you, dollar for dollar. You also have the right to consider an alternate supplier, but customers sometimes pay more when using a third-party supplier.

The choice of natural gas supplier is yours. We want you to make an informed decision. Before switching, review the contract terms closely and compare the offer with Peoples' current Price to Compare, shown on your bill and updated quarterly at peoples-gas.com/shopforgas.

Peoples Residential Price to Compare ("PTC") effective July 1-September 30, 2026 is \$3.71 per Mcf.

Natural Gas Pipelines Are Safe

Natural gas pipelines are among the safest ways to transport fuel. At Peoples, pipeline safety is a top priority, and we use proven practices, technology and safety programs to help maintain reliable service.

To help keep the system safe, Peoples uses:

- Pipeline monitoring
- Integrity management programs
- Foot patrol inspections
- Training for emergency responders and excavators
- Public awareness and damage prevention programs
- Coordination with police and fire officials

For more information,
visit peoples-gas.com/pipeline-safety.

